**Travel Advice for Remembrance weekend 10th & 11th November 2018.**

Over the weekend of the 10th & 11th November 2018 there are a number of major railway engineering works taking place across the country, maintaining and improving the network, but which may have an impact on train services people may be planning to use to get to the commemorations. Some of these engineering works taking place will either require trains to be diverted via alternative lines or be replaced by buses for all, or part, of the journey.

If you are planning to travel by train to London for this event you are strongly recommended to check before you travel and consider what impact the works may have on your journey plans. This can be done through the internet on various websites including the website of the specific train company you are intending to use, or through National Rail Enquiries freephone (0800 022 3720) or on line at;

<http://ojp.nationalrail.co.uk/service/planjourney/search>

You can also contact the relevant train company by phone or by asking at railway ticket offices. Please note that amended timetables are published **6** weeks in advance.

**Assistance**

If you are travelling by train to Remembrance events in London, or elsewhere, and you have a need for assistance and support getting onto and off the train or through the station etc you should book this in advance so that the appropriate support can be provided at the locations where you need it. You can arrange assistance using the following

* **Telephone - National Freephone Passenger Assist Number: 0800 022 3720.** Give your journey details and your call will be forwarded to the train operating company you need to speak to in order to book your assistance.
* **Text - Textphone Free SMS Passenger Assist Forwarding Service: 60083.** Text your journey details from your phone and you will provided with an instant SMS with the number you need to dial from your textphone unit.

You can also book assistance and find out more information to contact the train company directly on the National Rail Enquiries website at;

<http://www.nationalrail.co.uk/stations_destinations/disabled_passengers.aspx>